



Year in Review

Kahnawake Shakotia'takehnhas
Community Services



Annual Report

April 2008 - March 2009



Executive Director's Message

by Linda Deer, Executive Director



"It's the time of the year again to reflect back on this past year's successes and challenges and to say a big *NIAWEN:KOWA* to everyone who worked so hard to ensure that KSCS provided quality services to the community of Kahnawake."

Shakotiiatakehnhas has had another busy and productive year through the hard work and diligence of the staff as can be seen in the following pages of this report.

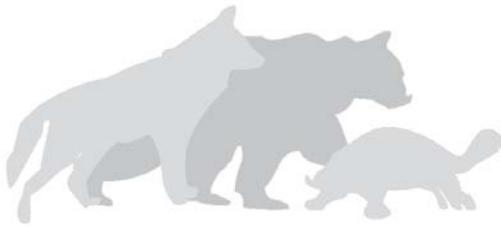
With any organization that has grown as much as we have over the years, it can be challenging making sure that management, staff and the Board of Directors share the vision, mission, and philosophy of KSCS; our success is due to the fact that the vision and mission statements serve as our guide in addressing community needs and the services we provide.

Management's focus was embarking on a review of our management structure, strategic planning and beginning a wage parity project

that includes re-examining job descriptions. We also actively participated and have a sound working relationship with the First Nations of Quebec & Labrador Health & Social Services Commission, Indian & Northern Affairs Canada, and the First Nations Child & Family Caring Society, to name a few.

Earlier this year, Keith Leclaire, the director of the Policy Unit and a historian on government policy and politics, resigned to pursue other opportunities. Shakotiiatakehnhas wishes him well!

It was a pleasure working with the staff, management and the Board. I look forward to another year of serving the community.



Board of Director's Message

by Warren White, Chairperson

"The KSCS Board of Directors would like to thank the community for its support over the last year."

First and foremost, the KSCS Board of Directors (BOD) would like to thank the community for its support over the last year. As with other organizations in Kahnawake, budget constraints have been at the forefront but within KSCS this has been dealt with by good administrative practices.



The Board has been actively working on policy issues such as financial contributions to various departments, outside employment, and conflict of interest. As in past 2008-2009 KSCS BOD continues to sup-



Operations

by Franklin Williams, Director

“Our services favourably impact their own success by carrying out the objectives outlined by the Community Health Plan priorities, goals and strategic vision of KSCS.”

OPERATIONS contributed administrative and financial and management services to all programs and integrated client service teams. Our services favourably impact their own success by carrying out the objectives outlined by the Community Health Plan priorities, goals and strategic vision of KSCS. We provide services to the main office located at the service complex, Home and Community Care/ Turtle Bay Elders Lodge, Assisted Living Services at the Independent Living Center, Environmental Health Services/Resource Center, Whitehouse and the Family & Wellness Center/Healing Lodge.

RECEPTIONIST/GREETER SERVICE provided assistance from 8:00 a.m. to 10:00 p.m. and on weekends when required. One hundred and eleven groups, representing 4,176 people, used our services during the year.

ADMINISTRATIVE ASSISTANT SERVICES assigned individuals to provide support to each of the integrated client services teams.

INFORMATION SYSTEMS effectively addressed computer needs of all main office and satellite operations for 150 computer units/laptop units, nine (9) servers, six (6) networks, Internet and WAN connections.

THE FINANCE TEAM continued with efficient invoice payment, payroll processing, financial reporting and year-end audit preparations with annual transactions totalling \$26,500.00.

THE MAINTENANCE AND CLEANING TEAMS ensured a clean workplace; handled required repairs and safety checks on the building and mechanical systems at the main office and our satellite facilities. The maintenance and construction team completed a major renovation of our main office. The carpets were removed and replaced with vinyl tile, workstations were dismantled and old fabric coverings were removed and recovered with new fire resistant fabric, and walls were painted in colors to harmonize with the floors and workstations.

The operations team has provided administrative, info systems, financial, and project management services in order to realize this major renovation.



Health Transfer

10th Year Completed

This is the tenth year of the renewed five-year Health Transfer Agreement with Health Canada, starting April 1, 2006 to March 31, 2011. The original agreement covered a period of seven years, from 1999-2006.

Both KSCS and Kateri Memorial Hospital Centre (KMHC) provide mandatory and prevention services based on our Health Transfer Agreement to address our Community Health Plan. The KMHC provides its own annual report. The following are the financial results of our integrated approach.

Revenue, Expense, and Fund Balance for the period of April 1, 2008 to March 31, 2009

	FY 2008/09
REVENUE: (Health Canada, Health Transfer Agreement)	\$ 4,557,050.00
Unexpected at Beginning of Year	\$ 70,984.00
Deferred Revenue (Evaluation Funds)	-\$ 89,262.00
Deferred Revenue	-\$ 155,000.00
Transferred to Moveable Capital Assets Reserve	-\$ 22,587.00
Total:	\$ 4,360,249.00

	FY 2008/09
EXPENSE:	
1: KMHC Health Services: Kateri Memorial Hospital Centre Nursing & Health Services	
(Including Immunology and Communicable Diseases) Expenses	
KMHC Nursing Health Services and Overhead	\$ 963,566.00
Physical Recruitment / Retention	\$ 164,900.00
Total:	\$ 1,128,466.00
2: CHR / Environmental Health Services Expenses	
Salary & Benefits	\$ 243,910.00
Travel, Training, Water Samples, Laboratory Testing	\$ 26,698.00
Total:	\$ 270,608.00
3: Client Support Services Expenses	
Salary & Benefits	\$ 377,124.00
Program, Travel, Training	\$ 1,438.00
Total:	\$ 378,562.00
4: Health Policy and Consultation Expenses	
Salary & Benefits	\$ 224,552.00
Program, Travel, Training	\$ 15,884.00
Total:	\$ 240,436.00



Health Transfer

10th Year Completed

5: Primary Health Promotion Expenses

Salary & Benefits	\$	33,536.00
Program, Travel, Training	\$	2,404.00
Total:	\$	35,940.00

6: Addictions Services Expenses

Salary & Benefits	\$	227,294.00
Program, Travel, Training	\$	85,859.00
Total:	\$	313,153.00

7: Communications, Health and Wellness Expenses

Salary & Benefits	\$	120,559.00
Program, Travel, Training	\$	44,369.00
Total:	\$	164,928.00

8: Prevention / MAD Group Expenses

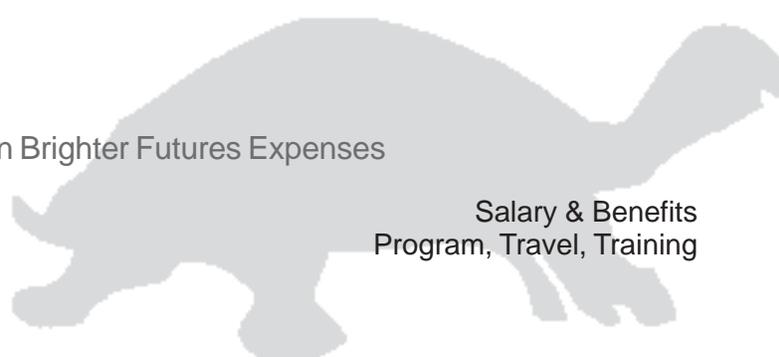
Salary & Benefits	\$	76,928.00
Program, Travel, Training	\$	1,899.00
Total:	\$	78,827.00

9: Our Gang Brighter Futures Expenses

Salary & Benefits	\$	114,890.00
Program, Travel, Training	\$	1,324.00
Total:	\$	116,214.00

10: Teen Drop-In Brighter Futures Expenses

Salary & Benefits	\$	12,406.00
Program, Travel, Training	\$	7,621.00
Total:	\$	20,027.00





Health Transfer

10th Year Completed

11: Parenting Services Expenses

Salary & Benefits	\$ 136,096.00
Program, Travel, Training	\$ 4,939.00
Total:	\$ 141,035.00

12: Drama Project Brighter Futures Expenses

Salary & Benefits	\$ 34,102.00
Program, Travel, Training	\$ 30,898.00
Total:	\$ 65,000.00

13: Management, Operating, and Support Expenses

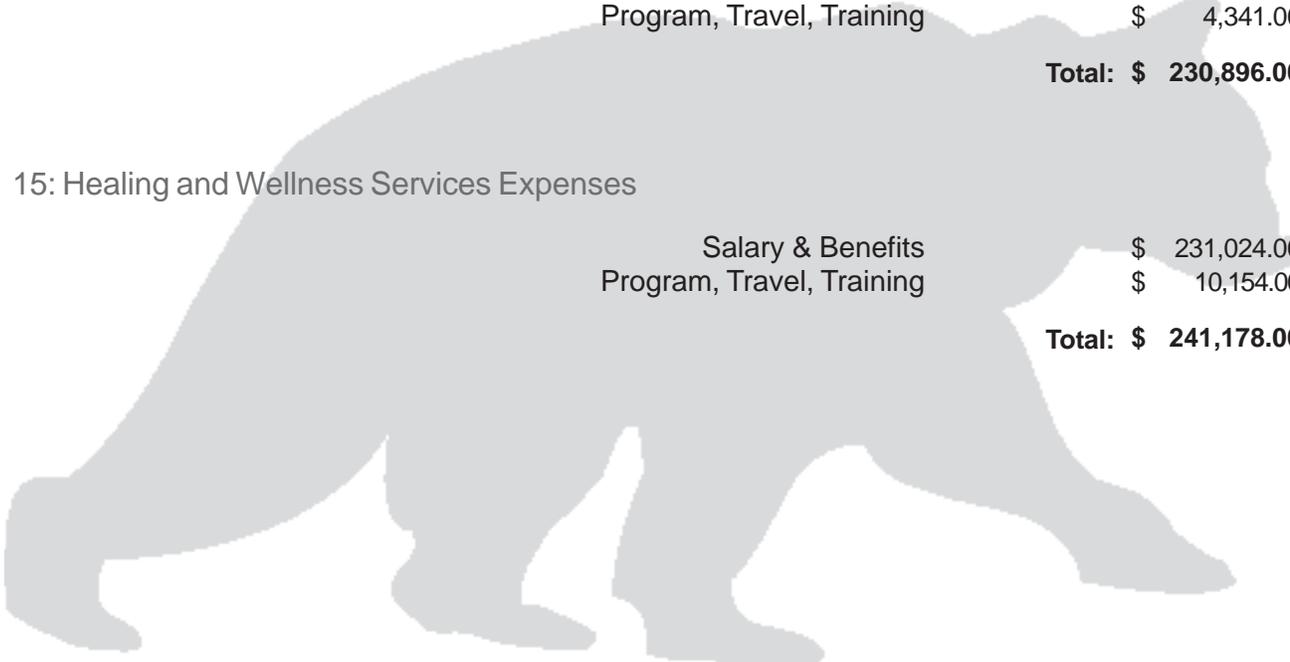
Operating & Administration Expense Sharing	\$ 553,973.00
Total:	\$ 553,973.00

14: Human Resources, Training Expenses

Salary & Benefits	\$ 226,555.00
Program, Travel, Training	\$ 4,341.00
Total:	\$ 230,896.00

15: Healing and Wellness Services Expenses

Salary & Benefits	\$ 231,024.00
Program, Travel, Training	\$ 10,154.00
Total:	\$ 241,178.00



Health Transfer

10th Year Completed

16: Shakotishnien:nens Expenses

Salary & Benefits	\$ 205,289.00
Program, Travel, Training	\$ 8,613.00
Total:	\$ 213,902.00

17: Kahnawake Youth Center Brighter Futures Expenses

Salary & Benefits	\$ 92,451.00
Program, Travel, Training	\$ 17,690.00
Total:	\$ 110,141.00

18: Kanien'keha:ka Onkwawen:na Raotitohkwa Cultural Center Brighter Futures Expenses

Salary & Benefits	\$ 28,453.00
Program, Travel, Training	\$ 6,163.00
Total:	\$ 34,616.00

19: Skawenni:io Tsi Iewennahnotahkwa Kahnawake Library Brighter Futures Expenses

Salary & Benefits	\$ 9,942.00
Program, Travel, Training	\$ 2,548.00
Total:	\$ 12,490.00

20: Minor Hockey Brighter Futures Expenses

Salary & Benefits	\$ 700.00
Program, Travel, Training	\$ 8,545.00
Total:	\$ 9,245.00

Expense Total for Fiscal Year 2008/2009	Total: \$ 4,359,637.00
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Surplus for Fiscal Year 2008/2009	Total: \$ 1,548.00
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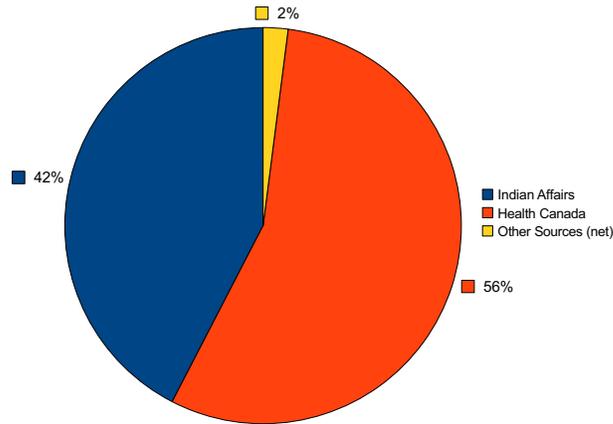
Health Secondary Programs, Allowable Deficit Recovery from March 31, 2008	\$ 615.00
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Health Transfer Fund Balance: March 31, 2009	Total: \$ 933.00
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Health Transfer

10th Year Completed

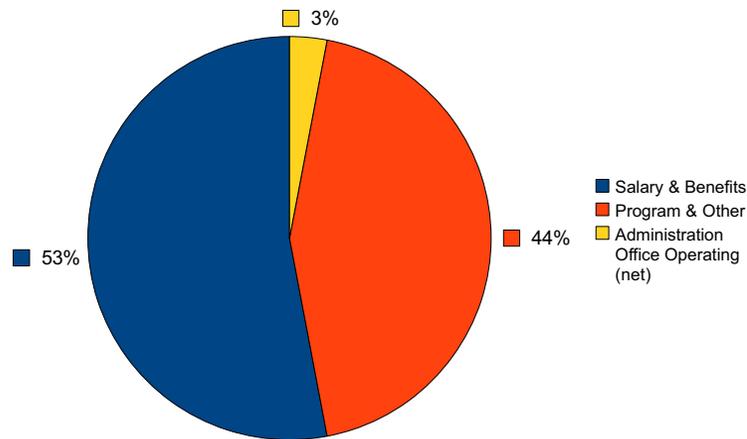
Revenue and Expense



Revenue

Fiscal Year 2008-2009

Indian Affairs	\$ 5,451,000.00	42%
Health Canada	\$ 7,170,000.00	55%
Other Sources (net)	\$ 302,000.00	2%
Revenue:	\$ 12,923,000.00	100%



Expense

Fiscal Year 2008-2009

Salary & Benefits	\$ 7,120,000.00	53%
Program & Other	\$ 5,856,000.00	44%
Administration & Office Operations (net)	\$ 412,000.00	3%
Expense:	\$ 13,388,000.00	100%



Assisted Living Services

Interim Manager, Vickie Coury-Jocks

Assisted Living Services (ALS) is comprised of the *Independent Living Center*, and the *Family and Support Resource Services*. Through these programs, KSCS offers support to physically and developmentally delayed individuals as well as those individuals with severe and persistent psycho/social needs.

During the course of 2008/2009 these services provided respite to families and individuals utilizing such resources such as the West Montreal Re-adaptation Center, Camp Emergo, Camp Massawippi and Camp Papillon. Additionally, support was provided on a regular basis to families through a team of individual inclusion workers.

Individual and family needs were identified using standardized assessment tools and client interviews. Follow up was provided through the individual support plans that were developed by the ALS caseworkers.

Therapeutic interventions were also provided as a preventative measure to children with disabilities and developmental delays. Occupa-



YAP fun fair

tional therapy was provided through resources such as *Maison de l'enfants* with the goal of early childhood intervention and to promote positive communication and life skills.

ALS continued its efforts to provide services that enhance the quality of life of participants through programs such as the *Young Adults Program*, the *Teen Social Club (TSC)* and the *Independent Living Center*. During the course of this year ILC residents took part in a six week social and life skills workshop that earned positive feedback. ALS is looking to repeat and expand on this initiative for the next fiscal year. The TSC expanded from two to five days a week, and is seeing an increase in participant enrolment.

The overall challenge for ALS is to acquire the necessary dollars for the continued development of services in order to meet the increasing needs and numbers of clients and be able to recruit qualified individuals to carry out these services.

The outlook for ALS in 2009 is filled with promise and possibility supported by a team of dedicated individuals.

Assisted Living Services	
	Clients
Independent Living Center (Residence)	13
Family Support & Resource Services (Caseworkers)	49
Family Support & Resource Services Inclusion Support "in the home"	25
Teen Social Club	7
Young Adults Program	23



Fundraiser for the Teen Social Club



Assisted Living Services: Young Adults Program

Program Facilitator, Paul Robinson



YAP trip to Lake George



YAP Cooking lesson with KSDPP



YAP family fun fair day

The Young Adults Program is a community based program for adult Kahnawa'kehró:non with challenging needs. The program operates out of the front section of the *Assisted Living Services* building.

Programming focuses on the practical learning activities and the application of skills relevant to the day-to-day life of an adult. This includes learning how to meet our social and emotional needs. Participants are accompanied on outings where they experience and learn to appreciate mainstream activities, both locally and regionally.

A highlight this past fiscal year was our three-day, two-night trip to Lake George, New York. Several family members also attended, making for some fun family time while providing support as needed.

The enthusiastic YAP team is lead by a program facilitator and supported by four inclusion support workers.



YAP picnic



Home and Community Care Services/Turtle Bay Elder's Lodge

Manager, Mike Horne

Home and Community Care Services (HCCS) and Turtle Bay Elder's Lodge (TBEL) is proud of this past year's accomplishments and the fact that we are able to provide the community of Kahnawake with efficient and quality services. To date, there is no waiting list for any of our essential services. However, we are not resting on our laurels as we proactively plan for the changing and future needs of our elders and our community.

Our partnership with the Kateri Memorial Hospital Centre (KMHC) continues and we have also forged links with outside organizations in order to better serve Kahnawake. Members of HCCS team have also been working towards re-accreditation with KMHC through Accreditation Canada. This process allowed us to review our services with the goal of ensuring and improving quality care. At the same time, we continue to count on the community, through volunteerism and family involvement, to help meet the needs of the people we serve.

Home and Community Care Services

Cultivating partnerships with the families of clients is at the core of our service delivery and, in fact, family involvement in care has become a true partnership. Through the *Integrated Service Plan* process, roles and responsibilities are identified for both the family member(s) and HCCS. Case management plays an important role and ensures follow up with all service providers.

Core Services

- 👉 Case Management
- 👉 Adult and Elder Service Counsellor
- 👉 Home Care Nurses
- 👉 Home Health Aids

HCCS is now servicing 100 additional clients compared to last year yet are still able to offer the required services to meet the needs of our clients. We are able to accomplish this despite the lack of any increase in operating dollars. Again, part of that success is through the increased involvement of the families.

Home & Community Care Services	
	Hours
Home Visits Total	6,699
Home Management	6,712.5
Nursing Service	7,743.0
Case Management (incl. casework)	2,812.0
Personal Care	4,552.0
Meals on Wheels	3,993.0
Adult Day Program	8,497.5
In Home Respite	1,012.5

Total number of clients: 485



Elder's Lodge Valentine luncheon



Elder's Lodge Christmas party with an Elvis impersonator



Tota's Walk

Turtle Bay Elder's Lodge

TBEL continues to offer residency to elderly Kahnawa'kehró:non. At 25 beds, it's operating at full capacity and we have an extensive waiting list. Management is currently meeting with an architect to go over plans for future expansion. These plans will progress hand in hand with KMHC's expansion plans so that we both continue to meet the needs of the community.

Meals on Wheels and *Enkwen'nonksa tanon Tetewatska'non (Meals to Wheels)* continues to provide meals to the elderly. Meals to Wheels offers door to door pick up for elderly Kahnawa'kehró:non residing in the community in need of social interaction. Both of these programs are enhanced by the wonderful work of the volunteers.

TBEL also holds many annual social events that are open to the community at large. These include the winter carnival luncheon, the Christmas party, and the language day picnic. Volunteers also play an important role in these activities.

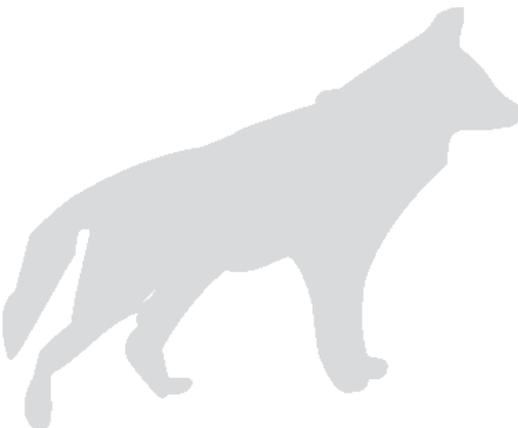
We provide all required essential services 365 days a year. Our maintenance and security teams provide 24 hour security for our residents. In emergencies, TBEL can be utilized as an emergency shelter. So whether it's extreme heat or cold, or a client needing a place to convalesce, our doors are open to the elderly who require emergency placement.

Our team has been very successful in networking with the Alzheimer's Society of Canada. We've hosted a number of information workshops throughout the year and their expertise can be a real benefit to our community in the coming years.

Finally, the managers and coordinators within HCCS and TBEL will be conducting strategic planning as we look for ways to better serve the current and future needs of our community.



Elder's Lodge Snow King, Queen, Prince and Princess February 2009

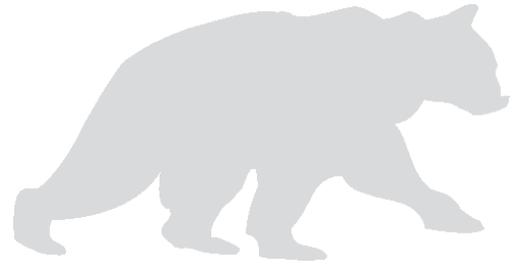


Adult and Elders Services (requests)	
	Clients
Old Age Security	95
Social Security	13
Quebec Pension Plan	3
Estate Planning (Wills)	22
Legal (Power of Attorney, Mandates, Living Wills, etc)	1
Pension Plans (Private)	1
Commissioner of Oaths	6
Internal Revenue Services (USA)	3
Miscellaneous	55
Civil Status Application (Birth Certificates, Marriage certificates: Canada and USA)	1



Human Resources

Director, Rheena Diabo



Human Resources (HR), Communications, and Organizational Development Services (ODS) comprise the large HR team at KSCS. These dynamic teams work independently and collaboratively to provide high calibre services and innovative projects to Kahnawake and the staff of KSCS.

In 2008, the HR team launched the wage parity project and began the last phase of revamping our job description manual. The team continued to participate in the Kahnawake Human Resources Network, which co-sponsored training for staff. We also completed a full year of research for the feasibility study on a training institute; the study began in 2007 and ends the summer of 2009. HR administrator, Wendy Walker-Phillips, joined the team and brings a range of work experience to enhance services. Here are some statistics of our key activities:



Maternal Child Health workshop



Suicide Prevention web launch



*Healthy Sexuality Booth : Promotional Education
February 2009*

Human Resources Statistics	
2007/2008	160 Employees
2008/2009	186 Employees

Recruitment	
Applications processed/interviews conducted	65
Positions posted	21
New hires/orientations conducted	19
Departures	14
Employment Agreements	21
Summer students	9
Stagiaire students	24

Employees	
Full time	152
Part time	9
On call	22
Service contract	3

Archives	
New files processed	221
Files destroyed	325

Employee Type	Percentage
Full Time	81%
On Call	12%
Part Time	5%
Service Contract	2%

Communications

The Communications services team of KSCS has gone through a strategic alignment process this past year with our larger HR directorate. The results of the exercise has allowed us to better carry out and promote the KSCS vision, mission, goals and objectives by directing internal and external information for clients, board of directors, employees and groups important to the organization.

Over the past year our communication strategies were aimed at influencing behavioural change to increase and improve the overall health and wellness of Kahnawake.

We experienced several opportunities and success this past year, many a direct result of the alignment efforts. Effective networking, implementation of sound strategies and responsible management are key results that allowed our activities to be embraced by the community.

Stress Free Holidays

Brought To You By The KSCS Human Resources Team

Turkey Tips: Thawing the Turkey

The best method for thawing turkey is in the refrigerator. Place the turkey in its original unopened wrapping in a bowl and put in the refrigerator.



Turkey Weight	Thawing Time (in refrigerator)
8 – 12 lbs or 3.62 – 5.44 kg	2 – 3 days
12– 14 lbs or 5.44 – 7.25 kg	3 – 3½ days
14 – 18 lbs or 7.25 – 9.07 kg	3½ – 4½ days
18 – 20 lbs or 9.07 – 10.9 kg	4½ – 5 days

"Quick" thawing: Place turkey in its original unopened wrapping in the sink and cover with COLD water. Change water every ½ hour.

Turkey Weight	Thawing Time (in water)
8 – 12 lbs or 3.62 – 5.44 kg	4 – 6 hours
12 – 14 lbs or 5.44 – 7.25 kg	6 – 7 hours
14 – 18 lbs or 7.25 – 9.07 kg	7 – 9 hours
18 – 20 lbs or 9.07 – 10.9 kg	9 – 10 hours

Look Inside For More Turkey Tips And Other Helpful Tips On How To Make This Holiday Season Stress Free!

SOW Pamphlet produced by Communications

Organizational Development Services

The team worked on a variety of projects with clients from Kahnawake and other First Nations. These projects afforded the team an opportunity to visit different regions of Canada and expand our network. Cynthia White was also recruited to enhance the ODS team. A majority of our projects were in training and research; they are outlined below:

Communications

TV commercials	62
Awareness videos	26
Taped workshops	9
Taped drama productions	7
Eastern Door print ads	77
Articles submitted	3
Eastern Door inserts	2
Community notes	5
Radio talk shows	10
Radio commercial campaigns	20
PSA's	5
News releases	3
KSCS Insider episodes	26
Aionkwatakari:teke publications	6
Weekly bulletins	51
Annual report	1
Respond to requests for services from other KSCS services	26
Applied Suicide Intervention Skills Training T4T coaching	4
Pandemic safety training (staff)	120
Information booths hosted	13
Workshops/presentations assisted	12
In-schools Anger Management workshops	9*
Assist staff development of public relations material	7

* 63 participants

ODS Training Projects

Governance
Proposal writing
Team building
Conflict resolution
Stress management
Professionalism in the workplace
Effective communications
Non-violent crisis intervention
Conducting evaluation
Community Based Research & Development Projects
Needs assessment activities - maternal child health
Urban aboriginal strategy - network development
Feasibility study phase II - Health and Social Service Training Institute
Aboriginal Health Transition Fund (AHTF) proposal development
Organization Development Projects
Team retreat – facilitation



Policy Unit

Director, Keith Leclaire



Our Gang learning to make meat pie



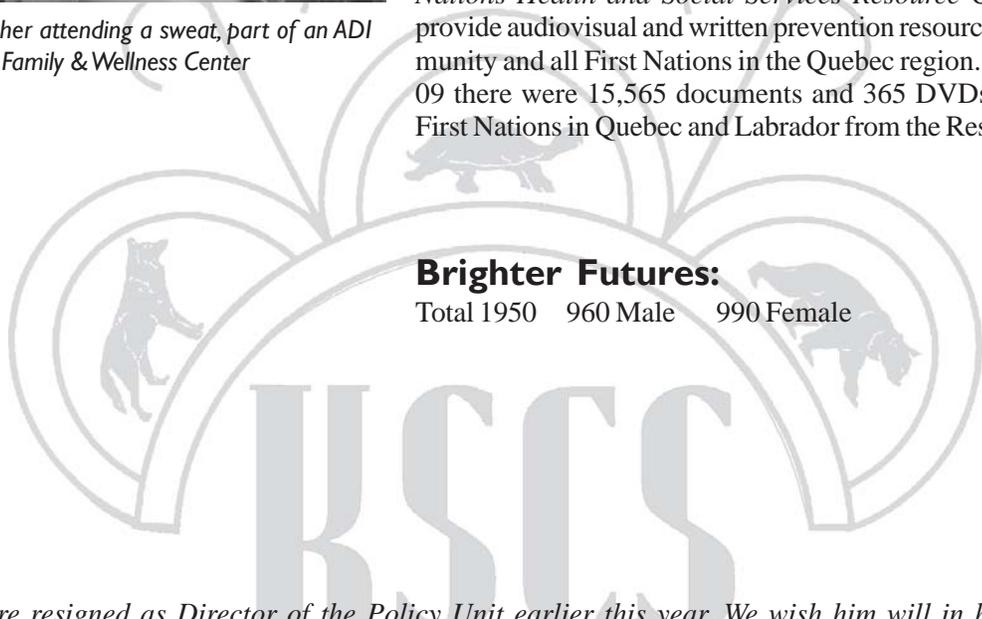
Elder Liza Mosher attending a sweat, part of an ADI initiative at the Family & Wellness Center

The policy unit's major role is to provide up-to-date information to Kahnawake Shakotiiia'takehnhas Community Services (KSCS) and all Kahnawake health and social services decision makers. We inform key decision makers about the continuous changes to the health care system, including federal and provincial governments' present and proposed legislation, policies, acts and agreements and their actual and potential impacts on Kahnawake's social and health services.

Over the last year, we provided technical support to Onkwata'karitahtshera's chairperson and executive committee and, as such, administered the contribution agreements of Head Start and the diabetes health projects. Onkwata'karitahtshera is the body responsible for planning and managing global health and social service issues in Kahnawake through a collaborative and holistic approach involving Kateri Memorial Hospital Center, Kahnawake Fire Brigade, KSCS and Mohawk Council of Kahnawake.

We are also responsible for assisting Kahnawakehrónon with Health Canada's Non-Insured Health Services and during 2008/09 we assisted and/or provided information on 275 inquiries relating to prescription drugs, dental care, vision care, medical equipment and supplies.

Other responsibilities included the administration of the funding component on fetal alcohol spectrum disorder, crisis intervention mental health counselling and HIV/AIDS. We coordinated the *KSCS Brighter Futures Initiative* that is geared towards making a brighter future for children. We also administered and supervised the *KSCS Drama Project* and the *First Nations Health and Social Services Resource Center*, which provide audiovisual and written prevention resources to our community and all First Nations in the Quebec region. During 2008/09 there were 15,565 documents and 365 DVDs accessed by First Nations in Quebec and Labrador from the Resource Center.



Brighter Futures:

Total 1950 960 Male 990 Female

Keith Leclaire resigned as Director of the Policy Unit earlier this year. We wish him well in his new endeavours.



Prevention Services

Manager, Mary McComber

Collaboration and teamwork are the cornerstones of community development and program planning. 2008-2009 has been successful in terms of the partnerships we've been developing and maintaining at KSCS. We have also been integrating more *Tsi Niionkwarihotens* (our ways) into programming services and our efforts are beginning to blossom.

One of the larger projects that the prevention team at KSCS facilitates is fetal alcohol spectrum disorder (FASD) prevention. This project has really taken off since 2000 when the subcommittee formed. At that time, Step by Step, KSCS, Kateri Memorial Hospital Centre (KMHC) and the school system were collaborating on resources for special needs clientele. Staffing has changed over the year but the importance of support and prevention around FASD remains. We continue to provide training to frontline workers and are developing creative ways to incorporate *Tsi Niionkwarihotens*.

The Family and Wellness Center (FWC) traditional services component became part of the prevention team this year. They continue to play an integral part in program development and education around *Tsi Niionkwarihotens* at KSCS. The parenting program and traditional services are housed together at the FWC and they are now offering traditional prenatal services to clients. This is in conjunction with staff connected to the FASD planning. We collaborated with KMHC through the *Onkwatakaritahtshera Traditional Approaches* sub-committee and the Aboriginal Diabetes Initiative project (ADI), offering medicine walk sessions and traditional services to staff. Other educational sessions were also offered at the FWC to staff, parents and clients in need of support, including offering weekly sweats to clients.

Continued on page 16



Gift of Hope December 2008



Infant group at the FWC



Toddler at the FWC



Prevention Services, ^{cont'd}

The *Spirit of Wellness* campaign in November was another example of how we have used traditional themes in programming. The theme, *Examining Yourself for Better Days to Come*, was inspired by a story describing the formation of the League. The message encourages people to examine their role models and to aspire to live healthy lifestyles. The month long activities were sponsored by ADI. Some of the activities included: the kick off in the lobby of the services complex, skating parties (one in November sponsored by Our Gang and the other in February sponsored by ADI), volleyball at Kahnawake Youth Center (KYC), and the FWC open house.

Continued on page 17



MAD group outing



SOW travelboard



FASD Sub-committee meeting



Career Fair March 2009

Prevention Services, ^{cont'd}



SOW opening lunch



Judo Demonstration March 2009



KSCS summer student Onawa Jacobs art display

Other projects that proved the initiative of staff to work as a team were the activities sponsored through National Aboriginal Youth Suicide Prevention initiative (NAYSP) and the Community Prevention Task Force (CPTF). Under NAYSP we hosted a social at the Mohawk Trail Longhouse, a judo activity at KYC, training sessions for frontline workers and had a youth/family activity. The CPTF conducted a promotional campaign to provide updates and recruit new members. This year an ad hoc committee of the CPTF is working on a *Graffiti Clean-Up Day*, May 9, 2009.

It has been a busy and rewarding year. If you have any questions or comments please contact: Mary McComber.



“Collaboration and teamwork are the cornerstones of community development and program planning.”



Prevention Services Stats			
	Males	Females	Total
S5 Voluntary Services (Shakotisnien:nens Workers)	64	70	134
In-School Prevention (Anger Management)	37	17	54
In-School Prevention (Safe Grad)	59	31	90
Anger Management (Groups)			4
Anger Management (Individual)	40	4	44
Moon Ceremony		9	9
Mad Group	43	51	94
Our Gang	73	139	212
Aionte' nikonroten (Art Therapy Group)	2	9	11
Family and Wellness Center Individual Support (Traditional & Parenting)	58	134	192
Parent/Child Interactive Workshops			34
Nobody's Perfect Program			25
Traditional Services (# of Sweats)			161
HIV/AIDS Healthy Sex & Sexuality			1625*
Fetal Alcohol Spectrum Disorder			1078**
Suicide Awareness (Prevention & Intervention)			1290***
KSCS Skating Party			178
Spirit of Wellness Campaign			1150
Family & Wellness Center Open House			75
Community Prevention Task Force			37

* 14 info booths
 ** 8 info booths, 2 workshops, & 5 trainings
 *** 1 group, 4 awareness activities, 4 info booths & 7 two-day trainings





Support Services

Manager, Derek Montour

Support Services encompasses the community's social services, psychological services and addictions services. The past few years has been very busy due to Youth Protection investigations and follow-up, new requests for support service and crisis intervention, as well as offering on-going support. The 2008-2009 year has had a similar outcome. When drafting our statistics this year, we wanted to give the community a better scope of the extent of work involved in providing intervention services. When we reviewed our statistics, it became apparent that we provided a high amount of individual services. Unfortunately, mental illness, lack of parenting knowledge, and addictions continue to be difficult issues in our community.

Kahnawake has received many accolades across Quebec and Canada for the high quality of service that we have been able to provide our community. We have been invited to participate on several planning committees to network with

Continued on page 19



Support Services Stats			
	Males	Females	Total
Youth Protection	191	210	401
Psychological Services *	58	110	168
Youth Criminal Justice Act	5	1	6
Addictions Response Services	68	60	128
Case Aides	990	540	1530
Brief Services	12	24	36
Ineligible	4	4	8
Tsi Ionteksa'tanonhnha "Foster Care" (Monthly Average)			32
Children placed in group homes			21
Tehontatro:ris			230

*Top four problem issues (Behavioural, Depression, Parental Capacity & Anxiety)

“Kahnawake has received many accolades across Quebec and Canada for the high quality of service that we have been able to provide our community.”



Health Canada January 2009



Tehontatro:ris

and to assist other First Nation communities. In particular, our *Tsi Ionteksa'tanonhnha Program* (formerly Foster Care program) has allowed children who require foster placement to be with their families or within the community. Caring homes continue to be sought after. In particular, we hope to recruit caring families to take on special needs children so they do not have to leave our community.

Creating effective partnerships, both within the community and with outside agencies, continues to be a key goal. This past year, we have been collaborating with the Mohawk Council of Kahnawake's Social Development Unit to offer the community an enhanced joint service in that area. We also continue to collaborate with the Peacekeepers and the Education Center, as these are key components for joint service delivery.

These are exciting times we live in, and we will continue to provide Kahnawake with the quality service which we have become known for, both inside and outside the community.

TEHONTATRO:RIS

(They are Telling & Sharing with Each Other)
A **FREE** Presentation on Topics of Interest to our Community & To Those who Serve the Community


Kahnawake Shakotilia'takehnhas
 Community Services
 PO Box 1440, Kahnawake, QC J0L 1B0
 Tel: (439) 632-6888, Fax: (439) 632-5116

SOCIAL SKILLS TRAINING FOR SEVERE & PSYCHOTIC DISORDERS

Summary

The presentation will summarize the results of Jonathan's stage placement with KSCS more specifically the efficacy of social skills training with clients who have severe and persistent psychotic disorders. The theme of the training is to strengthen the social skills of certain KSCS clients. In particular the teachings are focused on areas such as basic social skills, conversation skills, assertiveness skills, conflict management skills, communal living skills, and health maintenance. Further there will be a brief review of the current literature and theory on the efficacy of social skills training for severe and psychotic disorders.

Presented By:

Jonathan Rice, Undergraduate Student
Psychology Specialization Program
Concordia University

Date, Time & Place:

Thursday, March 26, 2009,
10:30 A.M. – 12:00 Noon
Ohkwari Room, 2nd Floor, Services Complex Building

Sponsored By:

Kahnawake Shakotilia'takehnhas Community Services

R.S.V.P.

Aleda Bourdeau Morris (450) 632-6880, Ext 190





Environmental Health Services

Environmental Health Officer, David Montour

Environmental Health Services (EHS) seeks to identify, eliminate, reduce and/or control the factors in the physical environment that can impact the health of people. It is designated as a mandatory program and Health Canada ensures the delivery of EHS programs across native communities within Canada. Most times, this program operates in the background: conducting inspections, investigating complaints, and providing recommendations to decision makers. However, when major concerns arise, they are pushed to the forefront to help deal with the issue. In this type of situation, adequate preparation is vital.

“Most times, this program operates in the background: conducting inspections, investigating complaints, and providing recommendations to decision makers. However, when major concerns arise, they are pushed to the forefront to help deal with the issue.”

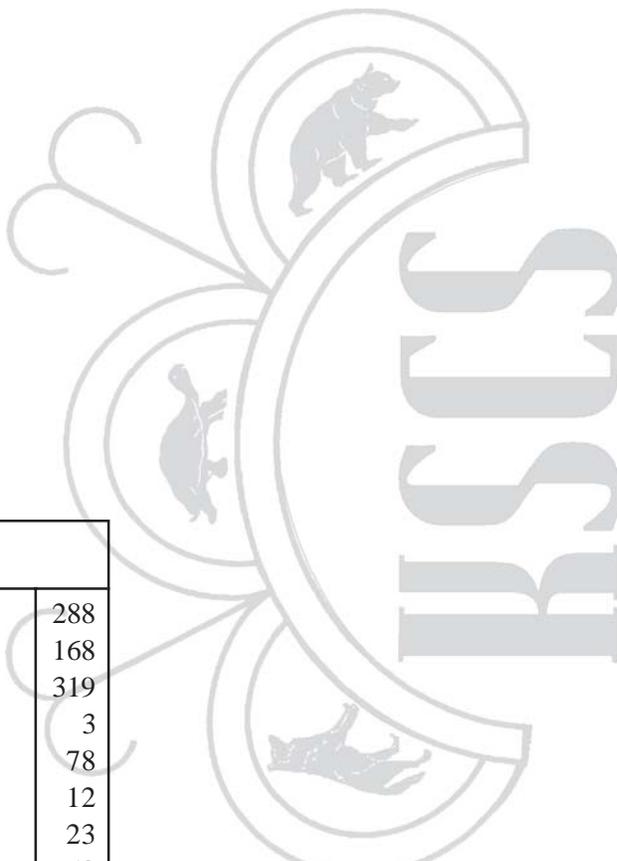
In 2008-2009, preparation was the focus for EHS. This included:

- Strategic planning
- Implementation of a management information system
- Program and process review
- Job description review
- Succession planning

These activities will ensure that EHS is operating efficiently in the short term, and more importantly, is prepared to successfully meet future challenges.

The activities conducted by EHS in the core program were as follows:

EHS Activity Stats		
Recreational Water	Kahnawake	288
	Tioweroton	168
Centralized Water	Bacteriological	319
	Chemical	3
	Turbidity	78
	Quality Control	12
	Total	23
Well Water	Total	23
Food Establishments	Initial	52
	Re-inspections	8
Public Buildings	Initial	38
	Re-inspections	0
Health Hazard Investigations	Misc.	24
Wastewater	Complaints/Inspections	7
Residential	Inspections	8
	Flood	5
Information Requests	Misc. (mold, water, pests, etc)	86



Our Vision — Tekaienawa:kon

To continue to strengthen our participation by working hand in hand with our community in renewal of Mohawk cultural values Community has responsibility for its well-being and our role is to assist.

Mission Statement

Our goal, with the assistance of a team of caring people, is to encourage a healthier lifestyle through promotion, prevention and wellness activities that strengthen pride, respect and responsibilities of self, family and the community as Mohawks of Kahnawake.

General Obligation of Loyalty and Diligence

K.S.C.S. employees are expected, in all circumstances, to demonstrate integrity, loyalty, impartiality, dignity, self-discipline, dedication, proper behaviour, professionalism, discretion and a high degree of responsibility and efficiency to ensure the smooth and efficient functioning of K.S.C.S., its programs and the delivery of services to the community in general and clients in particular.

Credits

2008-2009 Annual Report Production Team:

Christine Taylor, Chad Diabo, Doug Lahache, Marie David and Tyson Phillips

Proofreaders: Carole Walker, Wendy Walker and Dana Stacey

Coordinator of Communications: Doug Lahache

Desktop Publishing Layout & Graphics: Marie David

Printing & Graphic Design: Anishinabe Printing, Maniwaki, Qc



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Community Services**

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